

Smart Export Guarantee opt-in form

Please complete this form if you currently get British Gas Feed-in Tariff (FiT) export payments and would like to apply for Smart Guarantee export payments.

By completing this application, you'll be opting out of receiving Feed-in Tariff export payments.

What we'll need from you

To help us deal with your application as quickly as possible, you'll need to include:

- ☐ **A generation meter reading** – we'll need an accurate, up-to-date meter reading from your generation meter to set up your account.
- ☐ **A photo of your generation meter** clearly showing the meter reading and serial number.

It would also help us if you could include:

- An accurate, up-to-date export reading from your smart meter
- A photo of your smart meter showing the serial number and meter reading

Your personal data will be protected in line with the FiT privacy notice, which you can read at britishgas.co.uk/privacy

How to send your application to us

By email

Please read the Smart Export Guarantee terms and conditions, then scan and email your documents and completed form to us at smartexportguarantee@britishgas.co.uk

Please note that there is a 10MB limit for emails, so you might need to attach the documents to separate emails if the files are too large to be sent together.

By post

Alternatively you can post your documents to British Gas, Smart Export Guarantee Team, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP.

Frequently Asked Questions

What happens if I don't send everything in?

If anything is missing, the date your new Smart Export Guarantee can start will be delayed, and you'll start receiving FiT metered export payments instead.

How long will it take to set up my account?

It may take up to 28 days to get your export changed from FiT to SEG after we receive your fully completed application. Once the switch is complete, we'll send you an updated summary of your FiT account and a final FiT export payment. Your future payments will be received separately under FiT generation and SEG export.

Feed-in Tariff account owner details

Feed-in Tariff Installation ID

Ofgem ID

This is 12 digits and will start with FIT

Does the installation have co-located battery storage facilities?

Yes ☐

No ☐

If yes, please provide the date the co-located storage facility was installed

We may contact you to request any additional documentation required to assess the impact of generation and export payments. Documents requested may include, but are not limited to, the Schematic Line Diagram which can be obtained from your installer.

Generation equipment details

Generation meter reading on the date of application
(please send us a photo showing this reading)

Smart meter serial number
(optional)

Export reading from smart meter on the date of application
(optional)

By completing this form, I confirm that I have read and agree with the British Gas Smart Export Guarantee terms and conditions and **would like British Gas to opt me out of FIT export payments and into Smart Export Guarantee payments.**

I understand that I can opt in/out of FIT export payments only once every 12 months. I understand that, as I have a smart meter, **I am no longer able to receive deemed FIT export payments.**

Signature

Date signed